

## SUMMARY

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Qualified and results-oriented chief executive with 34 years of experience in developing solutions and integrating technology to continuously improve operations, logistics, and ecommerce focused last-mile delivery. Recognized for a collaborative leadership style and proactive approach with a keen ability to effectively translate complex operational concepts into tangible action plans and results.

## EDUCATION

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**M.S. Computer Science** – Specialization in Computational Operations Research      Expected Graduation: May 2024  
*The College of William & Mary, Williamsburg, VA*

**Masters of Business Administration**      August 1992  
*The College of William & Mary, Williamsburg, VA*

**B.S. Industrial and Systems Engineering**      May 1987  
*University of Florida, Gainesville, FL*

## PROFESSIONAL EXPERIENCE

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**Chief Logistics and Processing Operations Officer & EVP**      2020 - 2021  
*U.S. Postal Service, Washington DC*

- Directed a \$5.7 billion surface network consisting of 24,000 truck routes that run 1.6 billion miles annually
- Directed a \$3.1 billion air logistics network consisting of air cargo and commercial air carriers
- Led a processing and distribution network with 303 major mail processing centers

**Chief Operating Officer & EVP**      2015 - 2020  
*U.S. Postal Service, Washington, DC*

- Responsible for all aspects of the day-to-day activities of mail and package acceptance, transportation, processing and delivery within the Postal Service network
- Oversaw \$65 billion in expense and \$1.4 billion in capital spend annually with a total team size of 624,000 employees
- Led the last-mile delivery network of 231 thousand daily delivery routes
- Responsible for a network of over 31,000 Post Offices and 303 major mail processing facilities comprising of 275 million square feet of operating space

**Vice President, Network Operations**      2010–2015  
*U.S. Postal Service, Washington, DC*

- Led the national network of 303 mail processing facilities and the air and surface logistics network
- Directed building and equipment maintenance for over 31,000 facilities and 8,000 pieces of mail processing equipment
- Chief architect and planner for the Postal Service 2012 - 2014 processing and logistics network rationalization effort

**Vice President, Engineering**      2009- 2010  
*U.S. Postal Service, Washington, DC*

- Led engineering technical groups that developed complex systems such as automated package processing systems, automated letter sorting systems, address recognition systems, and robotics and other material handling systems

## CERTIFICATIONS

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**Lean Six Sigma Black Belt** *U.S. Postal Service*      2009  
**Six Sigma Green Belt** *University of Michigan*      2006